AGENCY UPDATES

10/27/2020

* VOICe: For shelter: must call to be screened by phone. Referrals for shelter are still being accepted, and those in need of shelter are being housed in a certain area of the shelter. The shelter is in the process of being modified into “pods”, so that each consumer will have their own kitchen. Clients can continue to see an advocate in person at the courthouse.
* LIFESTEPS: Childcare opened on 5/18/2020, and day programs and community homes are open.
* MENTAL HEALTH ASSOCIATION: The office is fully staffed and services are being offered by phone/mail and walk in for Representative Payee. Masks are required and one person is permitted in the building at a time.
* EARLY LEARNING RESOURCE CENTER: They are still accepting applications for childcare payment assistance, but there is a waiting list. The building is closed to the public, and no walk in services are available.
* WIC: They are conducting interviews by phone and are seeing clients only to load WIC cards. No children can come to their offices and only one person per family is permitted in the building at a time to have cards loaded.
* BUTLER BLIND ASSOCIATION: Transportation services being offered for picking up groceries/pharmacy visits and taking clients to medical appointments- only clients being served are the Blind and Visually impaired who have an open case. Clients can come in for low vision aides and home visits can be done, both by appointment. No groups are being conducted at this time.
* BUTLER COUNTY DRUG AND ALCOHOL: Normal protocols have resumed and walk-ins are being accepted.
* ELLEN O’BRIEN GAISER ADDICTION CENTER: NO WALK INS– outpatient services are done via telehealth or in person, but in person is preferred. All appointments must be scheduled and masks must be worn. Evaluations are being done in the office by appointment. Day IOP group and evening IOP groups are meeting in person, and there is a telehealth group from 1:30 PM-3:45 PM. Inpatient program is accepting clients on a case-by-case basis.
* MY CHOICE MEDICAL CLINIC: Butler office hours are: Monday and Thursday 9 AM-3 PM, and Tuesdays 9 AM-7 PM. They are not accepting walk-ins and clients must call to make an appointment. Virtual parenting classes are being offered which are completed individually, and parenting classes can be offered in person on a case-by-case basis. Staff are on call from 3 PM on Fridays until 9 PM on Sundays.
* LIFELINE: Open Wednesdays 1 PM-4 PM and by appointment outside of these hours.
* NEIGHBORHOOD LEGAL SERVICES: Open to the public by appointment 9 AM-noon and 1 PM-3 PM Monday through Friday. Can apply online using the intake application on the “Get Legal Help” tab.
* YMCA- Open with COVID-19 restrictions in place. Will open to non-members on 11/1/2020.
* BUTLER COUNTY HOUSING AUTHORITY: Applications are being accepted and processed. No walk-ins are being accepted, and clients can be seen in person by appointment only. Temperatures are taken and masks are provided if needed. There is a drop box available for documents that need to be dropped off.
* BUTLER TRANSIT AUTHORITY: **Terminal is only open for ticket sales and questions. Consumers cannot wait in the terminal. Normal local routes and bus to Pittsburgh are running.**
* LIGHTHOUSE FOUNDATION: All programs are up and running, including the Low Income Car Ownership program. NO WALK-INS. Phone assistance is available. Transitional housing is running normally. Food pantry continues to be drive through.
* CATHOLIC CHARITIES: All services are being done by phone or in person by appointment. Clients with no phone can come to their door and ring the doorbell. They will be given use of a phone in the lobby to do an intake by phone. Safe Harbor is open on a limited basis. Pregnancy and Parenting Program is accepting walk-ins, and hours are: Mon-Fri, 10 AM-3 PM.
* PA CAREERLINK: Open Mon-Fri 9 AM-3 PM, by appointment only.
* DRESS FOR SUCCESS: Open Monday-Friday 9:30 AM-2:30 PM by appointment for no contact suitings. Donations are accepted by appointment only in a no-contact fashion.
* JEAN PURVIS COMMUNITY HEALTH CENTER: Callers are triaged and a decision is made if an appointment is needed. No walk-ins.
* NAMI (National Alliance on Mental Illness)- Family to Family Support groups are offered online and in person at Passavant Retirement Community Center. Call Information and Referral for details.
* UNLIMITED STAFFING: Consumers can apply online and can be seen by appointment only.

**MENTAL HEALTH**

* GRAPEVINE CENTER: Open 10 AM-5:30 PM Monday-Sunday. Drop-Ins are permitted with a limit of 18 people per session. Masks should be worn and social distancing is in place. The Warmline is accepting calls 6 PM-9 PM daily, and the moving program is running.
* SPHS CARE CENTER: Both teletherapy and face-to-face visits are being done on a case-by-case basis. Blended Case Management and Psychiatric Rehabilitation services are all face-to-face except under certain circumstances.
* GLADE RUN LUTHERAN SERVICES: Therapy and psychiatry services by phone/video or face-to-face on a case-by-case basis. New referrals are being accepted for outpatient treatment, but there is a waiting list. Psychiatric Rehabilitation and Blended Case Management services are all face-to-face unless the consumer is not comfortable with this and requests telehealth. There is a waiting list for BCM services.
* FAMILY PSYCHOLOGICAL: Office is open and therapy can be offered face-to-face after screening by phone or telehealth is an option. New clients must be seen in the office first and masks are recommended. Psychiatry services are being offered face-to-face or by skype. BCM services can be offered face-to-face as needed if no symptoms are present, and also by phone.
* BHS FAMILY SERVICES: Both face-to-face and teletherapy services are being offered on a case-by-case basis.
* WELLNESS WORKS: All virtual therapy at this time. Accepting new referrals.
* FAMILY PATHWAYS: Both face-to-face and teletherapy services are being offered on a case-by-case basis. Accepting new referrals.
* PBS: Depending on the clinician, clients can be seen face-to-face or via telehealth. It is preferred that new patients be seen face-to-face depending on the clinician’s preferences.
* CRANBERRY PSYCHOLOGICAL: Both face-to-face and teletherapy services are being offered on a case-by-case basis. Accepting new referrals.
* SUMMIT PSYCHOLOGICAL SERVICES: Physical locations are closed and all services are telehealth or virtual.