

AGENCY UPDATES

6/17/2020

- VOICe: For shelter, must call to be screened by phone. Referrals for shelter are still being accepted, but those in need of shelter are being housed elsewhere due to COVID19. One change is that clients can now see an advocate in person at the courthouse.
- LIFESTEPS: Childcare opened on 5/18/2020, but all other services are on hold except for the community homes. Day programs are closed.
- MENTAL HEALTH ASSOCIATION: The office is fully staffed and services are being offered by phone/mail for Representative Payee. Walk-ins only to the lobby are being accepted. Some Compeer services are being offered face to face.
- EARLY LEARNING RESOURCE CENTER: They are still accepting applications for childcare payment assistance, but there is a waiting list. THEY HAVE A LIST OF DAYCARES THAT ARE STILL RUNNING.
- INTERMEDIATE UNIT 4: All programs are running, and virtual services are being offered. No walk ins. Staff returned to the office on 6/15/2020 and hours are 7:30am-4pm, closed Fridays.
- WIC: They are conducting interviews by phone and are seeing clients only to load WIC cards. No children can come to their offices and only one person per family is permitted in the building at a time to have cards loaded.
- BUTLER BLIND ASSOCIATION: Only services being offered at this time are picking up groceries/pharmacy visits and taking clients to medical appointments- only clients being served are the Blind and Visually impaired who have an open case.
- BUTLER COUNTY DRUG AND ALCOHOL: Normal protocols have resumed and walk ins are being accepted.
- ELLEN O'BRIEN GAISER ADDICTION CENTER: NO WALK INS- outpatient services are done via telehealth or in person, but in person is preferred. All appointments must be scheduled and masks must be worn. Evaluations are being done in the office by appointment. Day IOP group is meeting in person and evening IOP group is done via telehealth. Inpatient program is accepting clients on a case by case basis.
- MY CHOICE MEDICAL CLINIC: Only the Kittanning office is open at this time, and clients must call to be screened by phone to schedule an appointment. NO WALK INS. The Butler office is opening on June 22

and they also do not accept walk ins and appointments must be scheduled. The hours for the Butler office will be as follows: Monday 9-3, Tues 1-7, Wed 9-3, and Thurs 9-3. Virtual parenting classes are being offered which are completed individually. Staff are on call from 3pm on Fridays until 9pm on Sundays.

- LIFELINE: Open Wednesdays by appointment only.
- NEIGHBORHOOD LEGAL SERVICES: Working remotely- intake unit is answering calls 9am-3pm Monday through Friday. Can apply online using the intake application on the "Get Legal Help" tab.
- YMCA- Open and classes begin on June 29. The YMCA day camp is open at Butler Memorial Park and attendees come to the YMCA to swim daily.
- BUTLER COUNTY HOUSING AUTHORITY: Applications are being accepted and processed. Staff have returned to the office. Some appointments are being done face to face, but NO WALK INS are being accepted at this time. There is a drop box available for documents that need to be dropped off.
- BUTLER TRANSIT AUTHORITY: **UPDATE 6/8/2020**: Commuter routes will return to their normal schedules on Monday, June 8th. All commuter fares will continue to be free until further notice.
- LIGHTHOUSE FOUNDATION: All programs are up and running except the Low Income Car Ownership program. NO WALK INS. Phone assistance is available. Transitional housing is running normally. Food pantry continues to be drive through.
- CATHOLIC CHARITIES: All services are being done by phone. Some staff have returned to the office. Clients with no phone can come to their door and ring the doorbell. They will be given use of a phone in the lobby to do an intake by phone. Safe Harbor is open on a limited basis and these intakes are being done in person.
- PA CAREERLINK: Staff are working remotely. Cannot assist with EXISTING unemployment compensation claim questions. If a client HAS NOT filed an initial claim and is having difficulty doing so due to lack of internet/phone service, clients can call 724-664-8468 during business hours (8:30am-4:30pm)
- DRESS FOR SUCCESS: Open Tuesdays and Thursdays from 9-4 after screening.
- GRAPEVINE CENTER: Available by phone every day from 10am-6pm and Warmline is operating 6pm-9pm daily. Certified Peer Specialists are working by phone. Drop In Center and moving program are currently closed.

- SPHS CARE CENTER: Both teletherapy and face to face visits are being done on a case by case basis. Blended Case Management and Psychiatric Rehabilitation services are either being provided via teletherapy or face to face.
- GLADE RUN LUTHERAN SERVICES: Therapy and psychiatry services by phone/video or face to face on a case by case basis. New referrals are being accepted. Site based Psych Rehab face to face groups will start on June 29, but telehealth will also be offered to those who are not comfortable attending group. Mobile psychiatric rehabilitation services are being done face to face. Blended Case Management is still being done via telehealth with the goal of face to face resuming on 7/1 for those clients who are comfortable with this.
- FAMILY PSYCHOLOGICAL: Office is still open and therapy can be offered face to face after screening by phone or telehealth is an option. New clients must be seen in the office first and masks must be worn. Psychiatry services are being offered face to face or by Skype. BCM services can be offered face to face as needed if no symptoms are present, and also by phone.
- BHS FAMILY SERVICES: Both face to face and teletherapy services are being offered on a case by case basis.
- WELLNESS WORKS: All virtual therapy at this time. Accepting new referrals.
- FAMILY PATHWAYS: Both face to face and teletherapy services are being offered on a case by case basis. Accepting new referrals.
- PBS: Depending on the clinician, clients can be seen face to face or via telehealth. It is preferred that new patients be seen face-to-face depending on the clinician's preferences.
- CRANBERRY PSYCHOLOGICAL: Both face to face and teletherapy services are being offered on a case by case basis. Accepting new referrals.
- SUMMIT PSYCHOLOGICAL SERVICES: Physical locations are closed and all services are telehealth or virtual.