

# Working with Difficult People

## June 17, 2019

Social  
Work  
Credits  
Pending

PCB  
Education  
Credits  
Pending

ACT 48  
Education  
Credits  
Pending

This workshop discusses and identifies strategies to use when dealing not only with resistant clients, but also clients with Oppositional Defiance Disorder, Anti-Social Personalities, etc.

### Fayette County Drug & Alcohol Commission, Inc.

- Presenter:** Heidi O'Toole, MS  
Co-founder & Clinical Practitioner, WV Therapy & Wellness Center  
Trainer, Department of Drug & Alcohol Programs (DDAP)
- Time:** Registration: 8:30 a.m. (*Continental breakfast*)  
Training: 9:00 a.m. to 4:00 p.m.
- Location:** Fayette County Health Center (Hope Room)  
100 New Salem Rd, Uniontown, PA 15401
- Cost:** \$30 (*Continental breakfast provided. Lunch on your own.*)  
*(Additional \$10 charge for Social Work credits)*  
*(Additional \$10 charge for ACT 48 credits)*

***PLEASE NOTE:*** This is a PA Department of Drug and Alcohol Programs (DDAP) sponsored training. Anyone attending needs to have a profile within the Training Management System (TMS). If you do not already have a profile, you **MUST** create one by going to <https://apps.ddap.pa.gov/TMS/>  
Once a profile has been established, you will be able to search and register for the listed course.

**Fayette County Drug & Alcohol Commission, Inc. will receive automatic notification of your registration. Once received, payment information will be emailed to you from Nanette at [nguitap@fcdac.org](mailto:nguitap@fcdac.org).  
Registration will not be considered finalized until payment has been received.**

FCDAC, Inc. applies for the appropriate professional credits for all trainings that are offered by this agency. Programs may be sponsored, in part, through the Pennsylvania Department of Drug & Alcohol Programs (DDAP).

**6 hours of social work continuing education** will be offered through co-sponsorship of the University of Pittsburgh's School of Social Work, a Council on Social Work Education—accredited school and therefore, a PA approved provider of social continuing education. These credit hours satisfy requirements for LSW/LCSW, LPC and LMFT biennial license renewal. For information on social work continuing education call (412) 624-3711.

#### **\*\*CANCELLATION POLICY\*\***

*Participants who register and do not cancel **at least 2 business days prior** to the session will be held responsible for the registration fee.*